

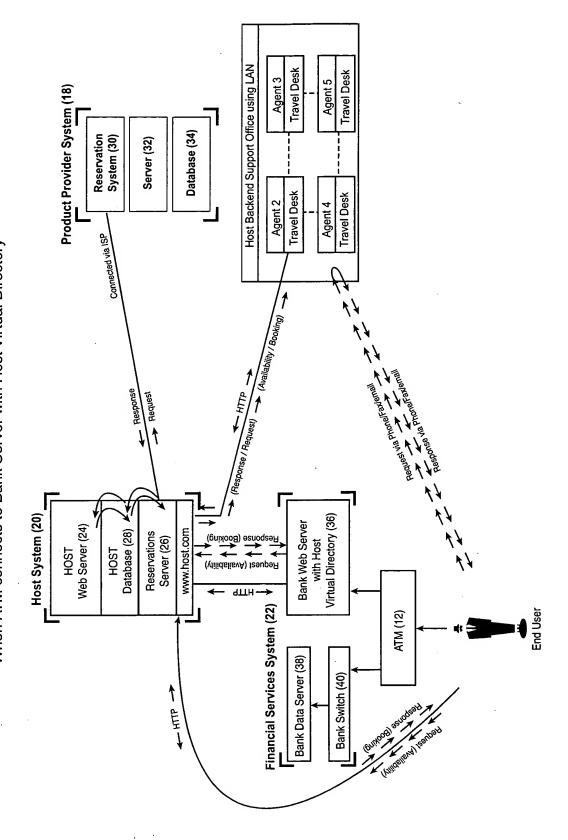
Figure 3

The ATM Machine (12)

Product Provider System (18) Reservation System (30) Database (34) Server (32) Host System (20) Web Server (24) Reservations Server (26) Database (28) Financial Services System (22) Special Web Server (42) Database (38) Switch (40) Server (36) ATM Interface (12) Display (14) FDK (16)

Figure 4

Figure 5 A
When ATM connects to Bank Server with Host Virtual Directory

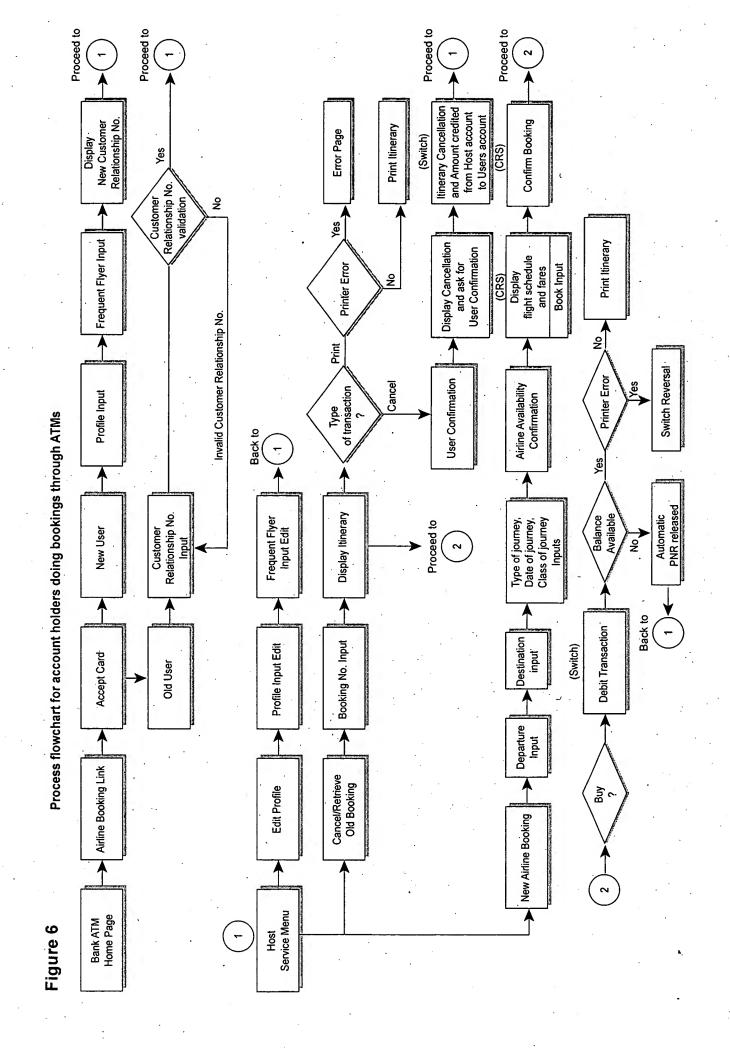


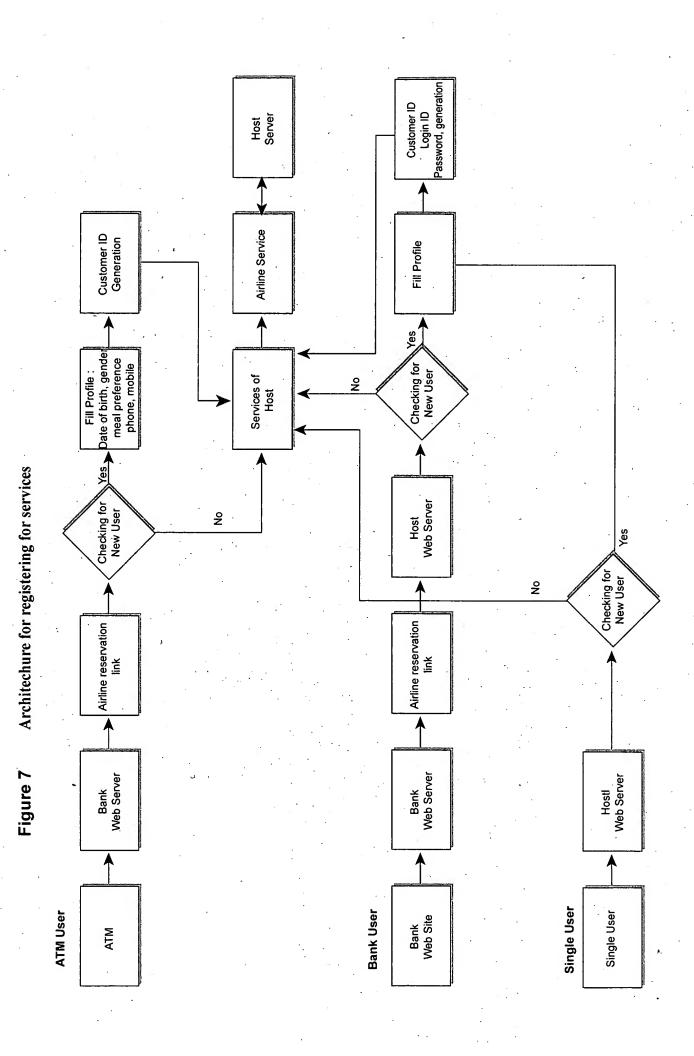
Host Backend Support Office using LAN Travel Desk Product Provider System (18) Reservation System (30) Database (34) Server (32) Travel Desk **Travel Desk** Agent 2 Agent 4 Connected via ISP When ATM connects to Special Web Server Response Figure 5 B Host System (20) HOST Web Server (24) Special Web Server(42) HOST Database (28) ▲ Reservations Server (26) Request (Availability) www.host.com E Financial Services System (22) ↓ ATM (12) End User Bank Data Server (38) Bank Server (36) Bank Switch (40)

Travel Desk

Agent 5

Agent 3



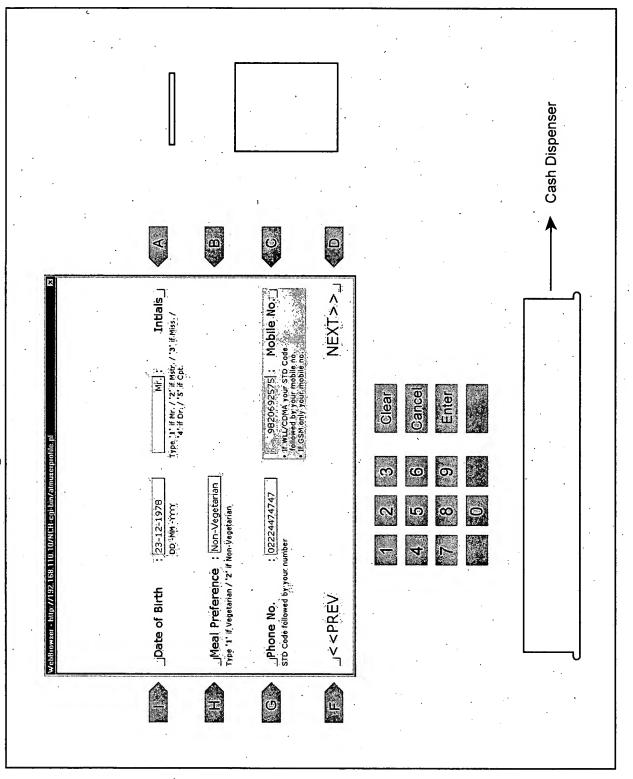


Service of Host Airline Service Host Server Customer ID
Login ID
Password, generation Customer ID Login ID Password, generation 1 1 1 1 Customer ID Generation Customer ID Generation Fill Profile Fill Profile Yes Yes Customer ID
Login ID
Password, generation Checking for New User Checking for New User Fill Profile Fill Profile ž ĝ Yes 🔻 Yes ŝ å Checking for New User Checking for New User Host Web Server Host Web Server Fill Profile 1 Xes X Airline reservation link ŝ Airline reservation link Airline reservation link Airline reservation link Checking for New User F Figure 8 Bank A Web Server Bank B Web Server Bank B Web Server Bank A Web Server Host Web Site Bank B Web Site Bank A Web Site Single User Single User Bank B Web Site Bank A Web Site Bank B **Bank A** Bank A ATM Bank B ATM Bank A ATM Bank B ATM

Architechure for Customers accessing services through different Banks

Cash Dispenser *O* $\forall \forall$ *8* \ \---New User Click Here---> If you are already a registered user please fill in your Customer Relationship Number epiease enter your Customer Relationship No. Using keypad. Enter* Clear Cancel (Registered User) Customer ID 9 တ WebBrowser - http://192.168.110.10/NCR-cgi-bin/index.pl (D) 人

Figure 9



► Cash Dispenser (C) (B) Continue>>__. Welcome. You can now avail of services from anywhere at anythme. Figure 11 Cancel Enter (Please note this Customer ID for future reference.) 6 8 Customer, ID: 1,40001030472 : Novel Gomes Name (e) E H.

Cash Dispenser B O > A Retrieve/Cancel Booking----->__ Airline Booking-----> Edit Profile--- Please choose your options to proceed -Enter Clear Figure 12 တ ŋ

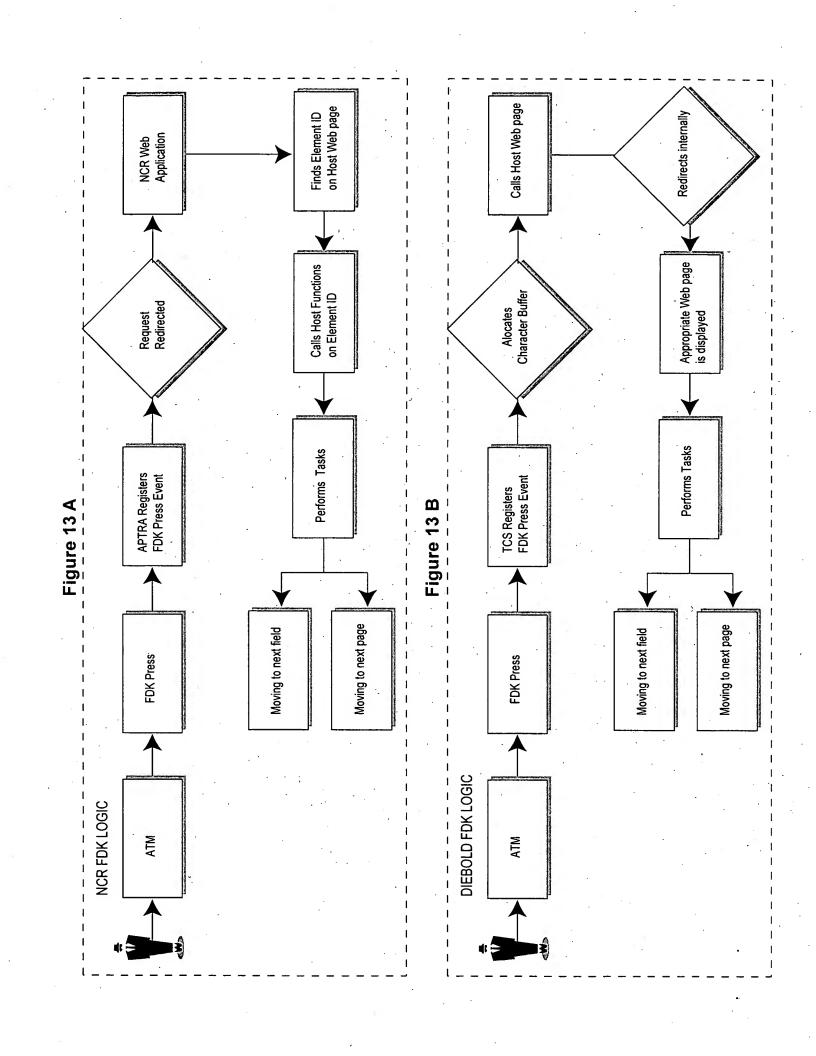
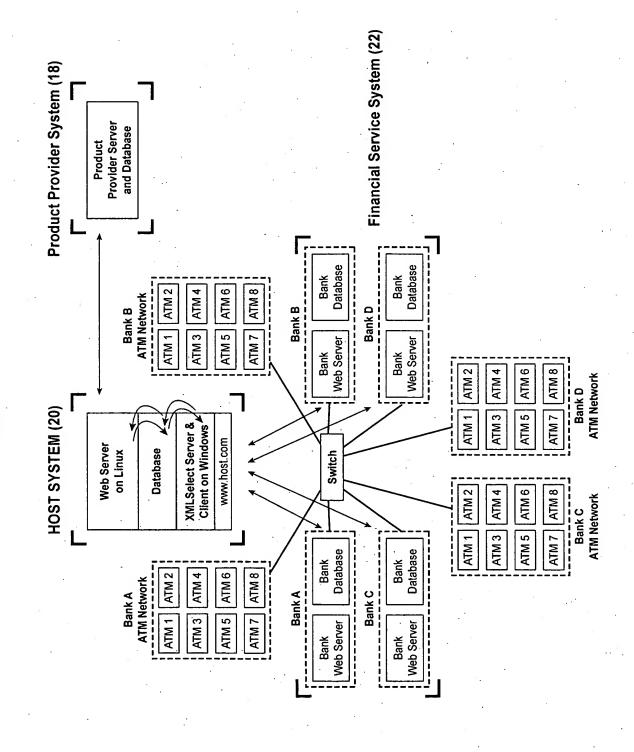


Figure 14



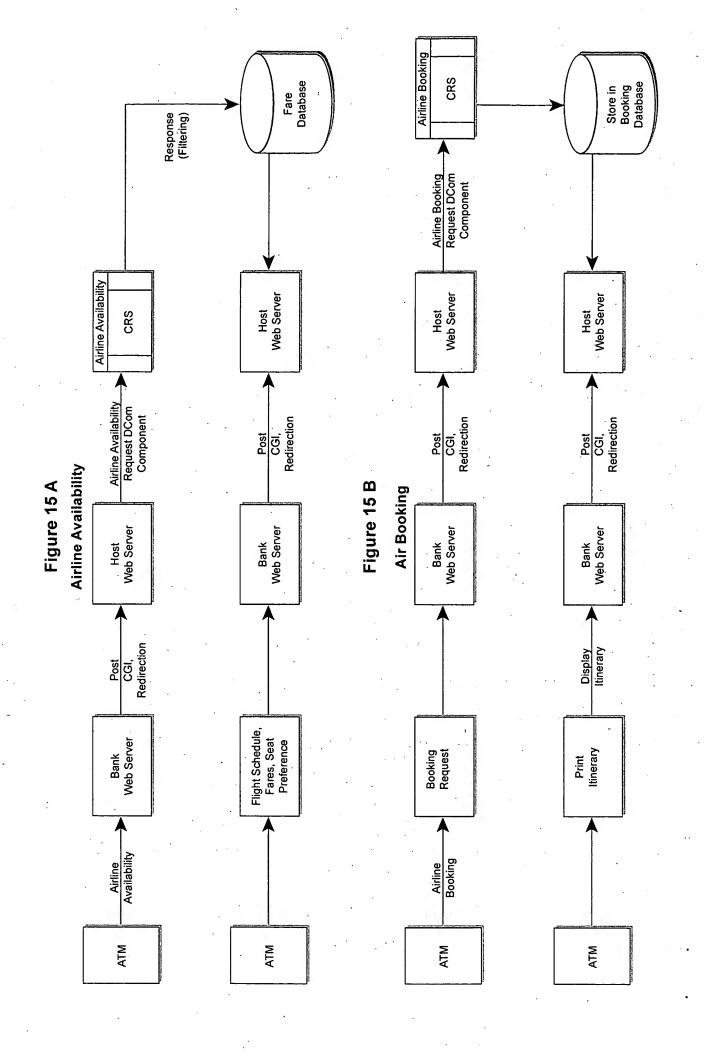


Figure 16

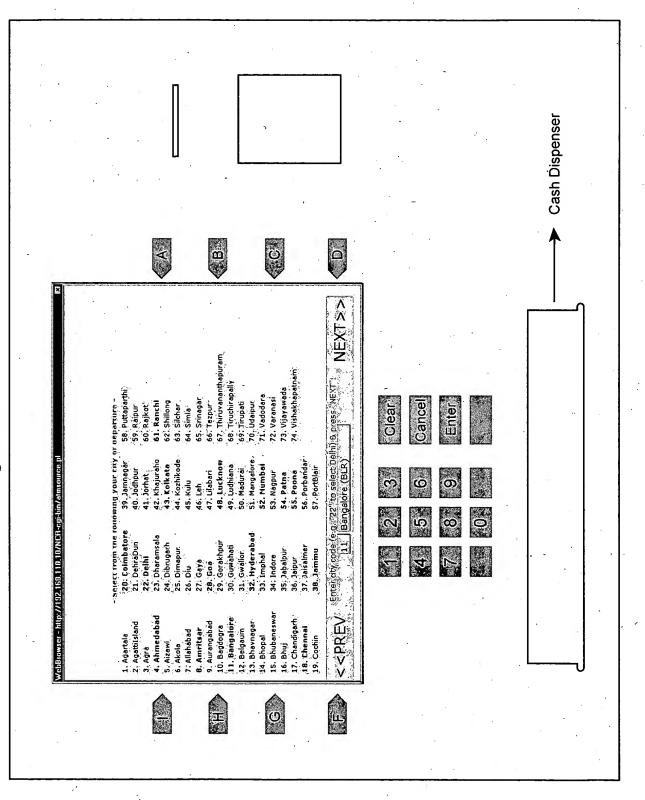
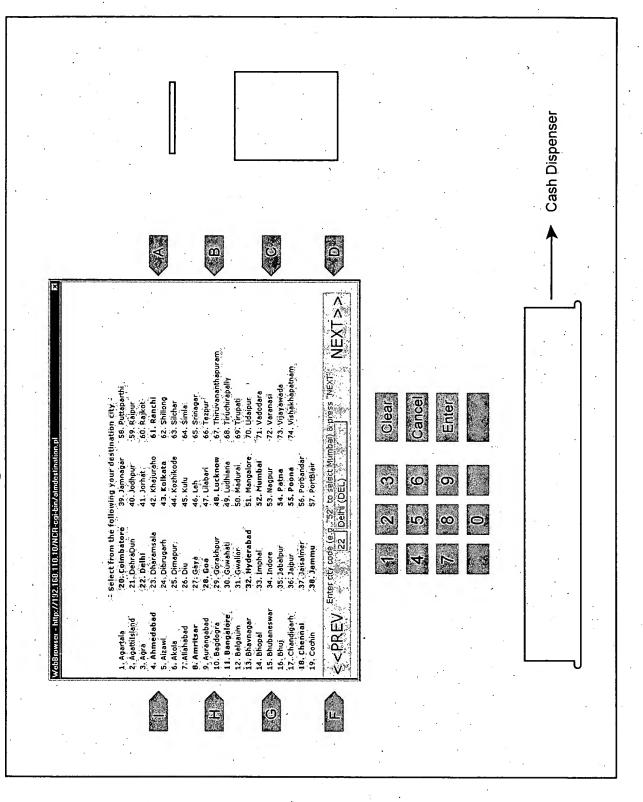


Figure 17



Cash Dispenser B V 0 A NEXT>>_ Field marked in "nuce" is currently actives.

Please select the field and then enter values, using numeric keypad.

| Economy | Economy | Economy | First | First | Travel | T Enter Cancel Clear One way Type '1' if One way / '2' if Round Way 6 3 9]<< Departure 12-02-2004. 8 0 2 7 4 J<< Journey J<<PREV T. (H) 9

Figure 18

Cash Dispenser 8 ر د O. CONTINUESS . If you wish to make any changes, enter the Fleid No. and press "EDIT" - To proceed press "CONTINUE" Cancel Enter Clear 6 3 9 Z. nome russis.
3. Frequent Flyer No. 6 Air India - 444444444
9. Air Sahara - 222222222
1 Indian Airlines - 111111
9. Jet Airways: - 33333333 J< EDIT (2) Home Phone No. : Bangalore (BLR) 0 8 5 24242474747 9828692555 : Delhi (DEU) : 12-02-2004 : One Way. : Économy 4 Class of journey 2. Home Phone No 8. Departure Date 6. Type of journey 5. Destination 1. Mobile No 4. Source F 9 王

Figure 19

Figure 20

| , | | | | | • , | | | | | | | | | | | | Cash Dispenser | | | | |
|--------------------------|--|--|-----------------------------------|------------------------------|--|----------------------------------|------------------------------|---------------------------------|------------------------------|---|--|-------|--------|-------|----|---|----------------|------|--|--|--|
| | | | | | | | | | | | | : . | | | | | 400 | (agi | | | |
| | | A | | | (B) | | ပ \ | | • | 0 | 7 | | · . | | | | | | | | |
| : Economy | Type of Fare Adv. Purchase Point to Point | | | | | | | | | MORE >>_ | | | | | | · | | ^ | | | |
| Class of Travel: Economy | Type of Fare Adv. Purchase | | 4.411 [30 days] | 4,412 (30 days) | | 4,412 (30 days) | - | 4.412 [30 days] | 4,411 [30 days] | MOR | Andrews were seen as a see of the | | | | | | | | | | |
| Ċŀ | Normal | Vot Known | Seat Available. | Seat Available | Vot Known | Seat Available | Not Known | Seat Available, | Seat Available | | egirane de mananananananan open | Clear | Cancel | Enter | | | | | | | |
| | Flight no. Aircraft Type Journey Time | IC-804 Airbus A320, Not Known 2H : 30M | \$2-122 Boeing,737. 2Hi 45M | | IC-505 Airbus A320 : Not Known 2H: 30M | 9W-816 Boeing 737 2H 1 40M | 1 3 | 9W-812 Boeing 738 2H: 45M | | | AND THE REAL PROPERTY OF THE P | 3 | 9 | ග | | | | | | | |
| | Arrival Arrival date Arrival time | Delhi 12-02-2004 09:45 | 12-02-2004 10:15 | Della 12-02-2004 10:20 | Delhi 12-02-2004 12:00 | Delhi 12-02-2004 18:40 | Delhi 12-02-2004 19:00 | Delhi 12-02-2004 21140 | Delhi 12-02-2004 21.55 | Select your Option no. | construction of the control of the c | .2 | 5 | 8 | 0 | | | | | | |
| galore - Delhi | | | | | | | | | | | refrontes - or to manhatonic | | 4 | 7.3 | | | | 0 | | | |
| Options for Banga | | Bangalo 12-02- 06:15 | | | | | | | Bangalore 8 12-02-2004 | <edit< td=""><td>, e a seminación como de constructo de</td><td>· · .</td><td></td><td></td><td>٠.</td><td></td><td>*</td><td></td></edit<> | , e a seminación como de constructo de | · · . | | | ٠. | | * | | | | |
| Option | Option 110 | Option-1 | Option-2 | Option-3 | Option | Option-5 | Option-6 | Option-7 | Option-8 | , Ÿ, | o consequence | | | | | | <u>L</u> | | | | |

Cash Dispenser В O A ٥ BOOK>> Class of Travel: Economy JS of Tra.
Type of Fare
Advance Purchas
(190 days) Figure 22 Cancel Clear Enter 6 က ဖ Options for Bangalore (BLR) - Delhi (DEL)

option Copart Arrival

to Copart date Arrival date

to Copart and Arrival date

option: 7 12-02-2004

11-02-2004

11-02-2004

11-02-2004 ω J<<PREV L L (g)

Cash Dispenser ပ O > € B A Please wait while system prints your itinerary... Figure 24 Enter Cancel ග ෨ 8 (D) 全生 ш

Cash Dispenser €÷ A ٥ 0 (B) Airline PriR. PNR Status FVCKMU Confirmed Figure 25 Cancel Enter Clear Total Fare: 9,538
Flight no.
Aircraft Type
Journey Time
9W-812
738
2:45 WeliBrowser - http://192.168.110.10/NCR-cgi-bin/success. 6 (D L I

Cash Dispenser <u>ම</u> A B Reference No. : (45000009538) ----> Please enter the reference no, of your itinerary Figure 26 Cancel Enter 6 စ A < < PREV H. (O

Cash Dispenser D. B > O Arrine PNR. DNR Status FVCKMU Confirmed. Figure 27 Cancel Enter ග 9 J<<PREV L L O E

Figure 29

E E

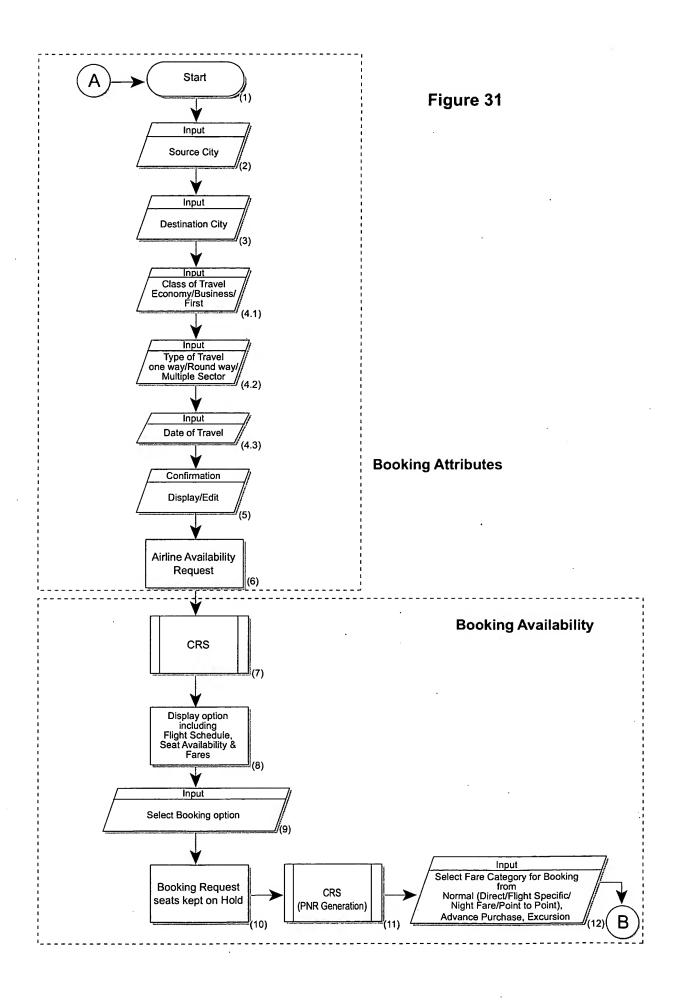
Transaction No.: 0001
Booking No.:234567890123 Date:22/11/2003
Passenger Name:MR.AMIT SHAH
Class:Economy Total Fare:Rs.16,038

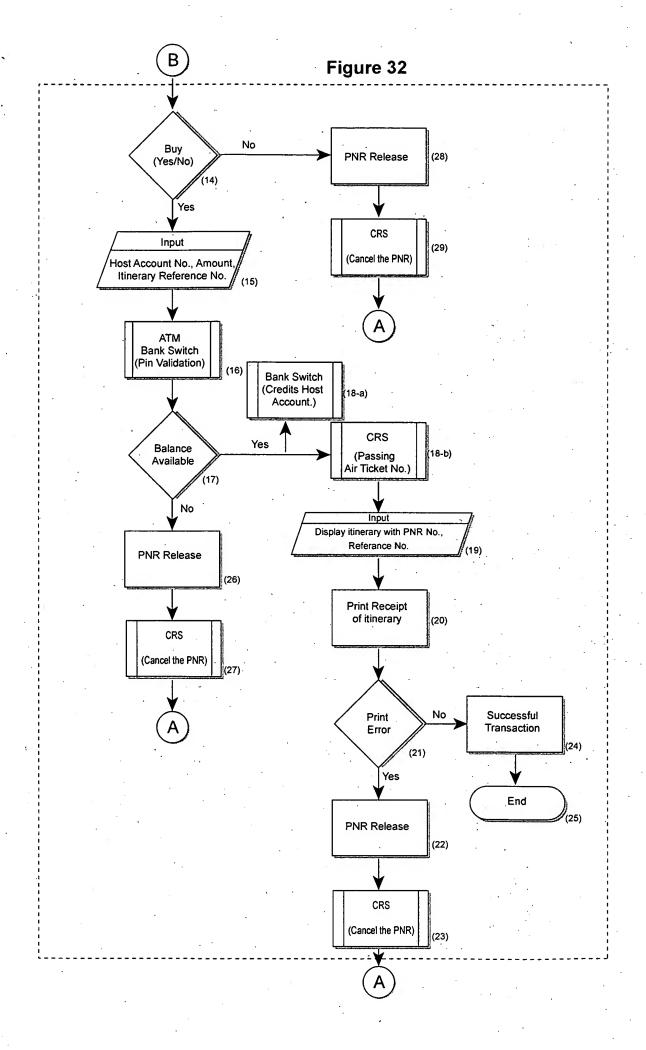
12DEC03 Aurangabad-Mumbai Jet
9W-3104 Dep08:45AM Arr09:45AM Confirmed
PNR:GCPLDQ FARE:Rs.3,348 NORMAL
12DEC03 Mumbai-Cochin Sahara
S2-202 Dep12:10PM Arr13:55PM Confirmed
PNR:N7OJZ FARE:Rs.7,455 NORMAL
12DEC03 Cochin-Chennai Jet
9W-492 Dep14:40PM Arr15:40PM Confirmed
PNR:GCPLDQ FARE:Rs.5,235 NORMAL

For assistance phone (91)(22)24474747 in Mumbai or log on to www.host.com

The Printed Receipt

NCR Receipt 40 characters width including spaces by 22 lines in height





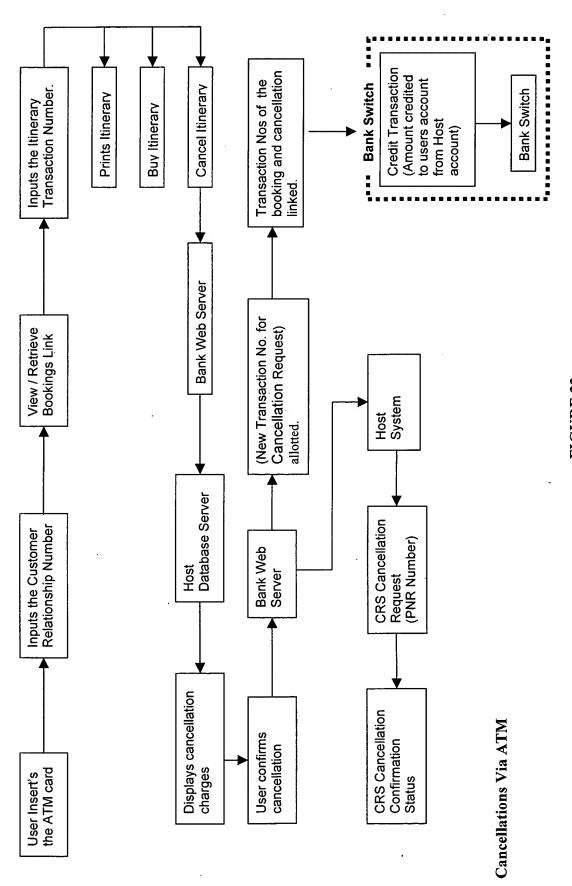


FIGURE 33

Cancellations Via Phone or Internet

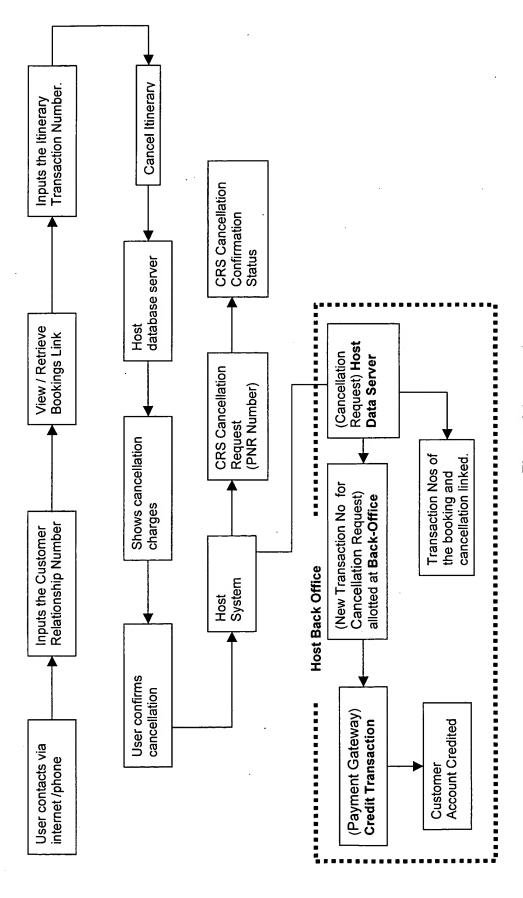


Figure 34

CRS XML COM Component Function call Response in XML format Host Fare Database Host Web Server Host Web Server XML-RPC Function call Host Response in XML format along with fares Bank Web Server Bank Web Server Display Host Response on ATM ATM

Figure 35

XML- CRS Connectivity